



THANK  
YOU

TO ALL

The Professional Responsibility Process (Best Practice) and Best Practices in PRC: Creating a Better Future presentation can be found on the UNA and AHS Websites as follows:

UNA Website  
<https://una.ca/memberresources/professionalresponsibility>

AHS Insite  
<https://insite.albertahealthservices.ca/main/assets/tls/is/tls-is-prc-best-practice-presentation.pdf>

If you have any questions, please contact your representative identified below:

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## AHS & UNA PRC Forum Update:

During November and December 2018, the AHS & UNA PRC Forum travelled the province and made 27 joint presentations to more than 1,000 union members and AHS managers as part of our launch of Best Practices in PRC: Creating a Better Future.

The workshops emphasized the shared commitment of UNA and AHS to reset the culture around PRC in workplaces throughout Alberta.

We agree joint problem solving should occur through collaboration, in an environment of mutual respect, with the goal of resolving issues as close to the point of care as possible. We recognize there must be full and consistent disclosure of available and relevant information. We agree every step of the PRC process should occur within a just culture and adhere to professional standards.

Our guide Professional Responsibility Process (Best Practice) includes templates and recommended activities and approaches for each step in the process as set out in Article 36: Professional Responsibility of the AHS/UNA Collective Agreement.

We are currently working on a report of frequently asked questions (FAQ) as follow-up to our joint presentations. We are also refining the guide and adding additional tools, such as checklists, to assist UNA members and managers to navigate through the process.